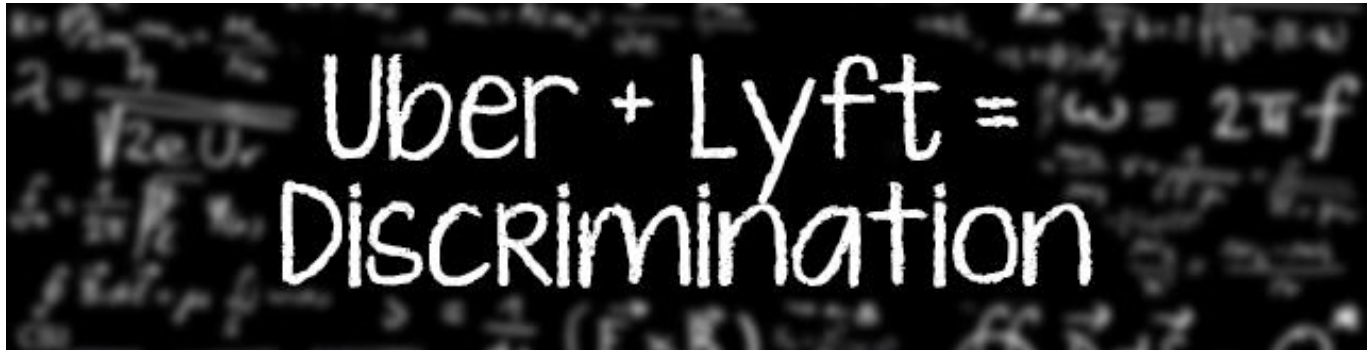




Rating Passengers is Discriminatory

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Uber and Lyft allow their drivers to rate their passengers from 1 to 5 stars. Lower ratings mean passengers may not get picked up in the future. This is discrimination.

Why would a company rate a passenger, except to possibly deny them service in the future? The answer is obvious: **Uber and Lyft are attempting to weed out the “undesirable” passengers.** These could include elderly people requiring assistance, minority passengers, people who use wheelchairs, someone who regularly travels a short distance to a doctor, or even just a bad tipper.

Taxicab companies are expressly prohibited from denying service to anyone. Use of profiling in public transportation is discriminatory, humiliating, and an affront to human rights and basic respect. Such profiling could even be life-threatening if someone is denied service to a medical appointment.

Uber's and Lyft's passenger rating systems are dangerous in another way as well: Numerous reports have surfaced of [women passengers being sexually harassed by Uber drivers](#). Last month, a [Chicago woman accused an Uber driver of sexual assault](#). Uber and Lyft's passenger rating system enables sexual predators to potentially target passengers.



UBER AND LYFT FROM DISCRIMINATING

'Who's Driving You?' is a public safety initiative designed to educate the public about the dangers of unregulated transportation services. It was launched by the Taxicab, Limousine & Paratransit Association, an international non-profit trade association whose membership consists of 1,100 regulated transportation companies. For more information, visit www.WhosDrivingYou.org, follow us on Twitter (@WhosDrivingYou) and follow us on Facebook (facebook.com/WhosDrivingYou)